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PUBLIC SERVICE  
COMMISSION

12316 Hidden Forest Blvd.  
Oklahoma City, Ok 73142

Judith A. Riley, J.D.

November 12, 2019

Via UPS

Kentucky Public Service Commission  
Gwen R. Pinson, Executive Director  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, KY 40602

RE: Request for Cancellation of Intrastate, Long-Distance Reseller authority and Tariff  
Operator Service Company, LLC – Docket No. 93-157

Dear Executive Director,

By this letter, Operator Service Company, LLC (“OSC”) respectfully requests cancellation of their CPCN to Intrastate, Long-Distance Reseller and any applicable tariff.

OSC has closed their business effective February 28, 2019 and currently has no customers in Kentucky or elsewhere. Since OSC has no customers, there will be no financial impact for granting this request. OSC is current with their annual reports and payment of annual fees assessed by the Commission. Since OSC has closed, OSC respectfully requests relief from upcoming annual filings and any other relief that the Commission will grant. Upon speaking with Commission staff, we were informed that a letter to the Commission requesting the cancellation of OSC’s CPCN and any applicable tariff would be required.

For the reasons set forth above, Operator Service Company, LLC respectfully requests cancellation of their Certificate of Public Convenience and Necessity and any applicable tariff.

If you have questions or if you require additional information, please contact me at 405-755-8177 ext. 2103 or by email at [mdean@telecompliance.net](mailto:mdean@telecompliance.net).

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Matt W. Dean", with a stylized flourish at the end.

Matt W. Dean  
Regulatory Consultant

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11/27/2019

PUBLIC SERVICE  
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OF KENTUCKY

**OPERATOR SERVICE COMPANY, LLC**

5302 Avenue Q  
Lubbock, Texas 79412

P.S.C. KY No. 2

Original Sheet 1

*This Tariff, Operator Service Company, LLC, P.S.C. KY No. 2  
Cancels and Replaces Operator Service Company P.S.C. KY No. 1 In Its Entirety*

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**OPERATOR SERVICE COMPANY, LLC**

of

5302 Avenue Q  
Lubbock, Texas 79412

RATES, RULES and REGULATIONS for FURNISHING

RESALE TELECOMMUNICATIONS SERVICES

Filed with the

PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for operator assisted and direct dialed telecommunication services provided by Operator Service Company, LLC between points within the Commonwealth of Kentucky.

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EFFECTIVE  
3/13/2005  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)**

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Effective: March 13, 2005

Issued By: Jill Froman, Chief Financial Officer

By  KY00501  
Executive Director

**CHECK SHEET**

All tariff pages are effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

<b>SHEET</b>	<b>REVISION</b>		<b>SHEET</b>	<b>REVISION</b>	
1	Original	*	24	Original	*
2	Original	*	25	Original	*
3	Original	*	26	Original	*
4	Original	*	27	Original	*
5	Original	*	28	Original	*
6	Original	*	29	Original	*
7	Original	*	30	Original	*
8	Original	*	31	Original	*
9	Original	*	32	Original	*
10	Original	*	33	Original	*
11	Original	*	34	Original	*
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			

\* indicates sheets included in this filing

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### SYMBOLS

The following are the only symbols used for the purposes indicated below:

D - Delete or Discontinue

I - Change Resulting in an Increase to a Customer's Bill

M - Moved from another Tariff Location

N - New

R - Change Resulting in a Reduction to a Customer's Bill

T - Change in Text or Regulation but no Change in Rate or Charge.

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

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**TARIFF FORMAT**

**Page Numbering** - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

**Check Sheets** - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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**SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS**

**Calling Card**

A billing arrangement by which a call may be charged to a valid telephone-company issued card number.

**Carrier**

Whenever used in this tariff, "Carrier" refers to Operator Service Company, LLC, unless otherwise specified or clearly indicated by the context.

**Collect Call**

A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge with a positive response.

**Commercial Credit Card Call**

A billing arrangement by which a call may be charged to an authorized major commercial credit card, such as MasterCard, VISA, or Diners Club.

**Commission**

Refers to the Kentucky Public Service Commission.

**Company**

Whenever used in this tariff, "Company" refers to Operator Service Company, LLC, unless otherwise specified or clearly indicated by the context.

**Company Recognized Holidays**

New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, as nationally observed.

**Customer Dialed Calling Card Call**

A service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance.

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**SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)**

**End User or Customer**

Any person, firm, partnership, corporation, or other entity using the Company's services, the rates for which are described in this tariff. The End User is typically a member of the transient public and, as such, does not contract directly with the Company for provisioning or termination of service.

**OSC**

Used throughout this tariff to refer to Operator Service Company, LLC.

**Pay Telephone**

A telephone instrument equipped with a credit card reader, coin box, or similar device that allows a charge to be made for each call.

**Person-to-Person Call**

A service whereby the person originating the call specifies to the Company operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant.

**Serving Wire Center**

A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

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**SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)**

**Subscriber**

The person, firm, partnership, corporation, or other entity who orders telecommunications service from the Company. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

**Third Party Billed Call**

A billing arrangement by which the charges for a call may be billed to a number that is different from the calling number or the called number.

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**SECTION 2.0 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company is a resale common carrier providing operator assisted and direct dialed telecommunications services to Customers within the Commonwealth of Kentucky.

Service is provided twenty-four (24) hours per day, seven (7) days per week.

**2.2 Applicability of Tariff**

This tariff is applicable to telecommunications services provided by the Company within the Commonwealth of Kentucky.

2.2.1 The Company may, from time to time, offer various enhanced services and information services within the State of Kentucky. Such services will be provided pursuant to contract and will not be governed by this tariff.

2.2.2 The Company may also, from time to time, offer switching and/or transmission to other telecommunications carriers, for resale to such companies' customers. The rates for any such services will be determined pursuant to contract, and Section 4 of this Tariff will not apply thereto.

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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.3 Payment and Credit Regulations**

**2.3.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9. For consideration of any disputed charge, the customer must notify the Company or its billing agent of the dispute in writing within thirty (30) days of the date the bill was issued. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Payment periods may vary by product.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

(N)  
(N)

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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.3 Payment and Credit Regulations, (Cont'd)**

**2.3.2 Deposits**

The Company does not require a deposit from the Customer or Subscriber.

**2.3.3 Advance Payments**

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.3 Payment and Credit Regulations, (Cont'd)**

**2.3.4 Taxes and Fees**

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the customer's bill.

To the extent that a municipality, other political subdivision or local agency of government, or commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.

The Company may adjust its rates or impose additional rates on its customer to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. The Company may also adjust its rates or impose additional rates to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services.

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*KYO0501*

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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.4 Refunds or Credits for Service Outages or Deficiencies**

**2.4.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer or Subscriber, or to the failure of channels, equipment and/or communications systems provided by the Customer or Subscriber, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer/Subscriber to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer/Subscriber. Before giving such notice, the Customer/Subscriber shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided, Subscriber-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access. For message rated toll services, credits will be limited to, at maximum, the price of the initial period of individual call that was interrupted.

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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.4 Refunds or Credits for Service Outages or Deficiencies, (Cont'd)**

**2.4.2 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.4.3 Liability**

- A.** The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- B.** The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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**KYO0501**

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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.4 Refunds or Credits for Service Outages or Deficiencies, (Cont'd)**

**2.4.3 Liability, (Cont'd)**

- C.** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's or Subscriber's apparatus or systems, or (iii) for any act or omission of the Customer or Subscriber, or (iv) for any personal injury or death of any person, or for any loss of or damage to Subscriber's or Customer's premises or any other property, whether owned by Customer, Subscriber or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
- D.** The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

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*KYO0501*



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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.5 Minimum Service Period**

The minimum service period is one month (30 days).

**2.6 Cancellation by Customer**

Service may be canceled by the Subscriber or Customer on not less than thirty (30) days prior written notice to the Company.

**2.7 Refusal or Discontinuance by Company**

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any purpose other than that described in the application.
- (c) For neglect or refusal to provide reasonable access to OSC or its agents for the purpose of inspection and maintenance of equipment owned by OSC or its agents.
- (d) For noncompliance with or violation of Commission regulation or OSC's rules and regulations on file with the Commission.
- (e) For nonpayment of any sum due to OSC for more than thirty (30) days after issuance of the bill for the amount due.

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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.7 Refusal or Discontinuance by Company, (Cont'd)**

- (f) Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by OSC or its agents.
- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, OSC may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (i) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

**2.8 Limitations of Service**

- 2.8.1** Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.8.2** The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.
- 2.8.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.


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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.8 Limitations of Service, (Cont'd)**

**2.8.4** The Company reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

**2.9 Use of Service**

Service may be used for any lawful purpose for which it is technically suited.

**2.10 Terminal Equipment**

Company's facilities and service may be used with or terminated in Customer-provided or Subscriber-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer or Subscriber, except as otherwise provided. Subscriber or Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.11 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer. All promotions will be filed with the Kentucky Public Service Commission for approval.

**2.12 Responsibility of Subscribers**

Subscribers are responsible for:

- (a) ensuring that access to other competing carriers is not blocked or intercepted;
- (b) ensuring that "0-" calls are routed to the local exchange carrier operator;
- (c) ensuring that "0+" intraLATA calls in equal access areas are routed to the local exchange carrier; and
- (d) ensuring that notice information regarding OSC and its services are posted on or near telephone equipment presubscribed to OSC.

Violation of any of these rules subjects the Subscriber to immediate termination of service if the violation is not rectified after twenty (20) days' notice.


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**SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**

**2.13 Other Rules**

**2.13.1** The Company reserves the right to refuse to process Credit Card, Calling Card or Third Number Billed calls when authorization for use is denied or cannot be validated.

**2.13.2** The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers or Customers as required to meet changing regulations, rules or standards of the Commission.

**2.13.3** Telecommunications services provided to inmates of correctional or confinement institutions may be restricted or limited at the request of the institution.

**2.14 Bill Format**

The Company's monthly bill to each Customer consists of a billing summary of current charges, previous balance due and payments received and call detail pages. The bill includes the Company's name, address and toll-free telephone number.

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**SECTION 3.0 - DESCRIPTION OF SERVICE**

**3.1 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula: 
$$\sqrt{\frac{(v_1 - v_1)^2 + (h_1 - h_2)^2}{10}}$$

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**SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**

**3.2 Timing and Rounding of Calls**

- 3.2.1 Long distance charges are based on the duration of each call.
- 3.2.2 Call measurement and rounding increments for billing purposes are specified for each product in the rate section of this tariff.
- 3.2.3 The Company will not bill for unanswered calls. When an End User indicates that he/she was billed for an incomplete call, OSC will reasonably issue credit for the call.

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Executive Director

**SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**

**3.3 Applicable Rate Periods**

Usage rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD						
5:00 PM TO 10:59 PM	EVENING RATE PERIOD						EVE
11:00 PM TO 7:59 PM	NIGHT/WEEKEND						

**3.4 Holiday Rates**

The evening rates apply to the holidays listed below unless a lower rate normally applies:

New Year's Day	January 1
Independence	July 4
Labor Day	Nationally Recognized Day
Thanksgiving Day	Nationally Recognized Day
Christmas	December 25

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**SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**

**3.5 Service Offerings**

**3.5.1 Operator Assisted Services**

Operator Assisted Services may be provided on calls requiring special billing arrangements or other operator call completion assistance. Three classes of operator service calls are offered: 1) Customer Dialed Calling/Credit Card calls, 2) Operator Station, and 3) Person to Person. Usage charges apply to all operator service calls. Additionally, appropriate service charges are billed on a per call basis.

In those instances in which the Customer places a jurisdictionally local call using the Company's service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed in Section 4.2.

The greater applicable one of the following charges applies to each operator service call:

**A. Customer Dialed Calling/Credit Card Charge**

This charge applies in addition to the normal long distance usage charges for calls placed utilizing an authorized credit card or telephone calling card. The Customer must dial all of the digits required to route and bill the call.

**B. Operator Station Charge**

This charge applies to calls placed on a station-to-station basis with operator assistance, regardless of billing method. Calls may be billed to the called party (collect), to a calling/credit card or to a third party telephone number.

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**SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**

**3.5 Service Offerings, (Cont'd)**

**3.5.1 Operator Assisted Services (Cont'd)**

**C. Person to Person**

This charge applies to calls placed to a particular party at the destination number. Charges do not apply unless the specified party or an acceptable substitute is available. Calls may be billed to a third number, credit/calling card, or the called party.

**3.5.2 Directory Assistance**

Directory Assistance service provides access to an operator for the purpose of obtaining telephone number information. Directory Assistance calls are billed on a per inquiry basis.

**3.5.2 Directory Assistance Call Completion**

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A per minute Directory Assistance Call Completion rate applies for the duration of each completed call. This per minute usage rate is in addition to the charge for determining the telephone number requested by the Customer.

The Company's Directory Assistance Call Completion is available for use with Station to Station calls. Directory Assistance Call Completion may not be used in conjunction with operator assisted calling. For billing purposes, calls are billed in six (6) second increments after an initial billing increment of one (1) minute.

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**SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**

**3.5 Service Offerings, (Cont'd)**

**3.5.3 Subscriber Direct Dial Service**

This interLATA service is available to call aggregators (pay telephone providers, hotels, universities, etc.) who also subscribe to the Company's operator assisted services. To qualify for this service, Customers must have a current Company 0+ communications service agreement and each location must handle three or more 0+ calls a week. This service is made available for the direct transmission (1+) of interLATA telephone calls. Rates vary based on the number of active aggregator locations subscribed to Company's service by the Customer. Usage is billed in one (1) minute increments after an initial minimum period of one (1) minute.

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**SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**

**3.6 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

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**SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**

**3.7 Busy Line Verification / Interrupt**

Busy Line Verification and Interrupt Service, furnished where facilities permit, provides the Customer with the following options:

**3.7.1 Busy Line Verification**

Upon request of the calling party, the Operator will determine if the line being called is clear or in use and will only report that status back to the calling party.

**3.7.2 Busy Line Verification with Interrupt**

The operator will determine if the line being called is clear or in use and if in use, will interrupt the call on the called line if the calling party indicates an emergency exists and therefore requests the interruption

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SECTION 4.0 - RATES

**4.1 General**

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3.1 of this tariff.

Charges vary by service offering, mileage band, class of call, time of day, day of week and/or call duration.

Customers are billed based on their use of the Company's long distance service. No installation charges or fixed monthly recurring charges apply.

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**SECTION 4.0 - RATES, (Cont'd)**

**4.2 RATE SCHEDULE 1 - Operator Assisted Services**

The standard minimum call duration for operator assisted calls for billing purposes is one (1) minute. Usage after the initial period is measured and rounded to the next higher full minute for billing purposes.

**4.2.1 Per-Minute Usage Rates**

Per Minute Usage Rate \$0.69

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SECTION 4.0 - RATES, (Cont'd)

4.2 RATE SCHEDULE 1 -Operator Assisted Services, (Cont'd)

4.2.2 Operator Service Charges

All operator assisted calls are subject to operator service charges. These charges apply on a per call basis and will be included with usage charges on a user's monthly invoice of charges.

	Per Call Charge	
Customer Dialed Calling Card Station		
Customer Dialed / Automated		\$4.95
Customer Dialed & Operator Assisted		\$5.50
Customer Dialed / Operator Must Assist		\$4.95
Operator Dialed Calling Card		\$5.50
	<u>Automated</u>	<u>Operator Assisted</u>
Operator Station		
Collect	\$3.95	\$5.50
Billed to Third Party	\$3.95	\$6.50
Person-to-Person	-	\$9.95

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**SECTION 4.0 - RATES, (Cont'd)**

**4.3 Directory Assistance**

When operator assistance is provided to complete or bill the directory assistance charges appropriate operator service charges apply in addition to the directory assistance usage charge. Directory Assistance charges do not apply for calls from handicapped persons.

Directory Assistance Usage Charge	<b>Per Inquiry</b> \$1.49
Directory Assistance Call Completion Per Minute Rate	<b>Per Minute</b> \$0.25

**4.4 Emergency Call Exemptions**

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

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SECTION 4.0 - RATES, (Cont'd)

4.5 RATE SCHEDULE 2 - Subscriber Direct Dial Service

Calls are billed in one (1) minute increments after the initial minimum call duration period of one (1) minute.

Number of Active Locations* <u>Subscribed</u>	<u>Per Minute Rate</u>
Less than 100	\$0.1400
100 - 499	\$0.1350
500 - 1000	\$0.1325
More than 1000	\$0.1290

\* Active Locations are originating ANI locations that handle a minimum of three 0+ calls a week.

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SECTION 4.0 - RATES (Cont'd)

4.6 Pay Telephone Surcharge

Rate Per Call: \$0.65

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SECTION 4.0 - RATES (Cont'd)

4.7 **Busy Line Verification / Interrupt**

	<u>Per Call</u>
Busy Line Verification	\$15.00
Busy Line Verification Interrupt	\$20.00

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